

Epic Games Store parental controls

Controls & Settings guide

The Epic Games Store is a digital video game storefront for Microsoft Windows and macOS. Users can also use it to play games. Exclusive games include the very popular Fortnite, Fall Guys and Rocket League.

Manage cabined accounts for under-13s and learn how to use a PIN in the Epic Games Store to manage inappropriate game content based on age ratings.



What do I need?

An Epic Games account and access to gaming device

Restrictions you can apply



Chatting



Game Ratings



In App purchasing



Inappropriate content



Online games



Parental control



Privacy and identity theft



Purchasing

Step by Step instructions

These steps were recreated on the Epic Games Store app available on PC/Mac.
Other devices have the same features.

[Understanding cabined accounts](#)

[Giving parental consent to under-13s](#)

[How to set up a pin](#)

[Limit spending and purchases](#)

[Set up content limits by age](#)

[Manage communications](#)

[Filter inappropriate language](#)

[Manage screen time](#)

1. Understanding cabined accounts

If a child under 13 signs up to the Epic Games Store, they automatically received a cabined accounts.

What are cabined accounts?

Cabined accounts allow children to play Fortnite, Rocket League and Fall Guys with limited features. They can access all previously purchased content but cannot talk to other players, make new purchases or receive any notifications among other limitations.

Parents must consent to allow their child access to these limitations.

2. Giving parental consent to under-13s

If your child is under 13, they require parental consent to use certain features in the Epic Games Store.

To set up parent permissions:

Step 1 – If your child already has an account, they will need to enter your email address so you can give permission. If your child is new to Epic Games, create your account and enter their birthday. You will create an account for them later.

Step 2 – Check your email for one from Epic Games. Click CONTINUE in the email for the next step.

Step 3 – Read through Epic Games' Terms of Service. Click AGREE and follow the prompts.

Step 4 – Decide where your child can access games from other platforms with their account. It is recommended that you select No for best safety practise.

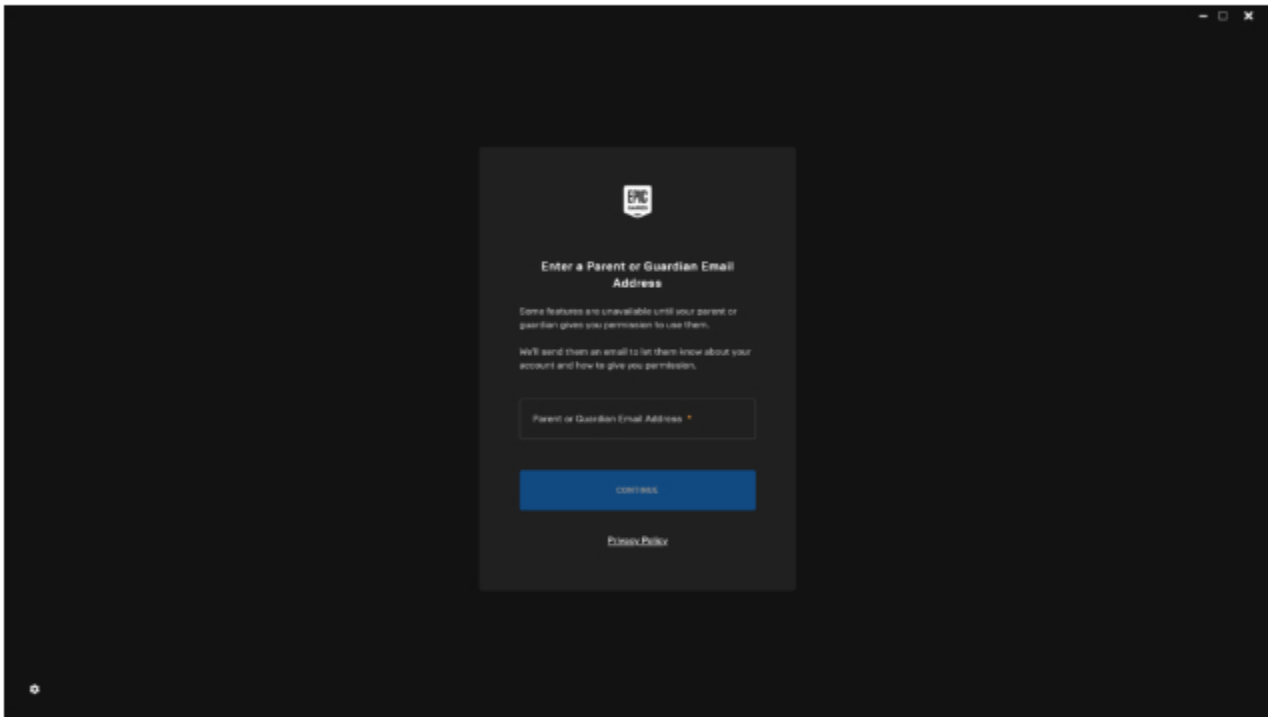
Step 5 – Set who your child can communicate with. Friends Only and Nobody are the best options for those under 13.

Step 6 – Select the content you want your child to have access to. Fortnite, for example, has a PEGI 12 rating. Whatever you set, your child will have access to all content within and below that rating.

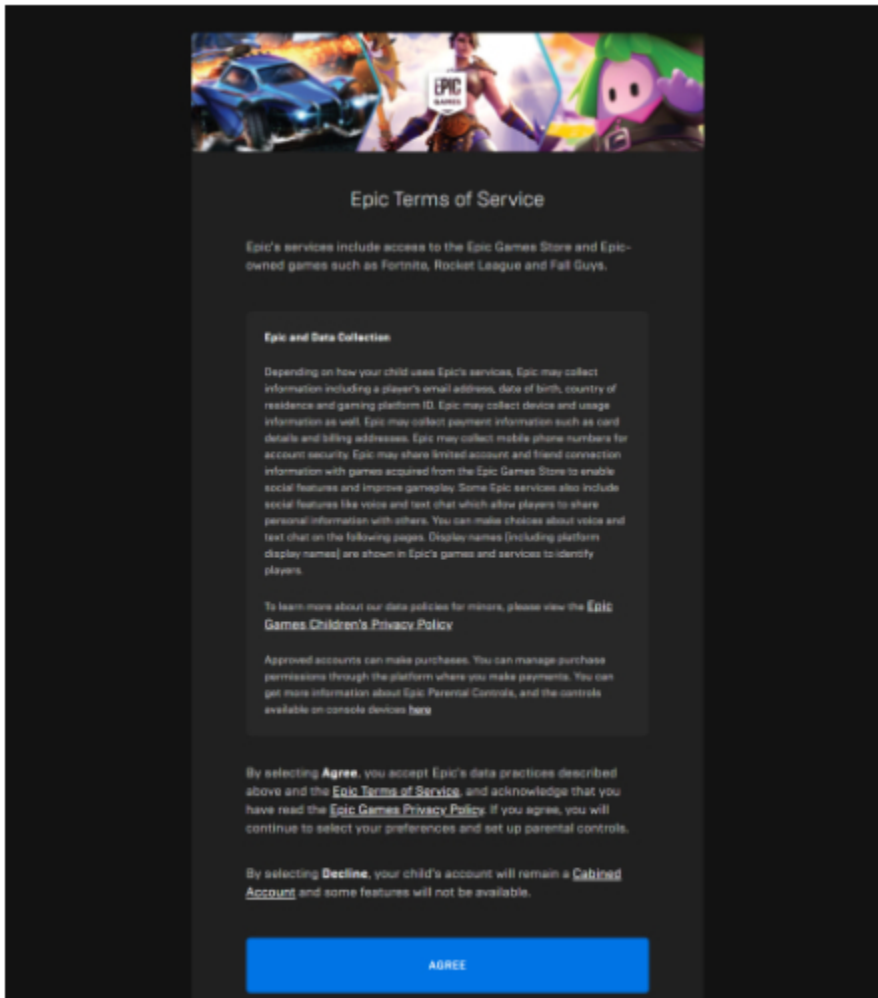
Step 7 – Verify your age by selecting the option that works for you. They include a face scan or through a debit/credit card or ID.

Step 8 – Set up your child's account details if applicable.

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Sign In With Epic

Sign In With Epic makes it easier for your child to link external accounts and to access games outside the Epic Games Store.

Players can use Sign In With Epic to access games that aren't operated by Epic. They can also use it to link their Epic Games account to other accounts such as social media sites. When using Sign In With Epic, players may share account information including their Epic ID and Display Name, connected gaming account names, their online presence, and their Epic friends list.

If you grant permission, your child will be able to log into any game or other site that uses Sign In With Epic, including games outside of the Epic Games Store.

If you don't grant permission, you will be asked to approve each non-Epic game or other site your child attempts to log into with their Epic Account outside of the Epic Games Store.

Enable Sign In With Epic for Your Child?

- Yes
- No

CONTINUE



Epic Chat

The following settings apply to products using Epic-controlled voice and free text chat with Epic's parental controls and blocking features. Those products include Epic's games and services (like Fortnite, Rocket League, Fall Guys and the Epic Games Store) and products from other companies which use Epic-controlled voice and free text chat.

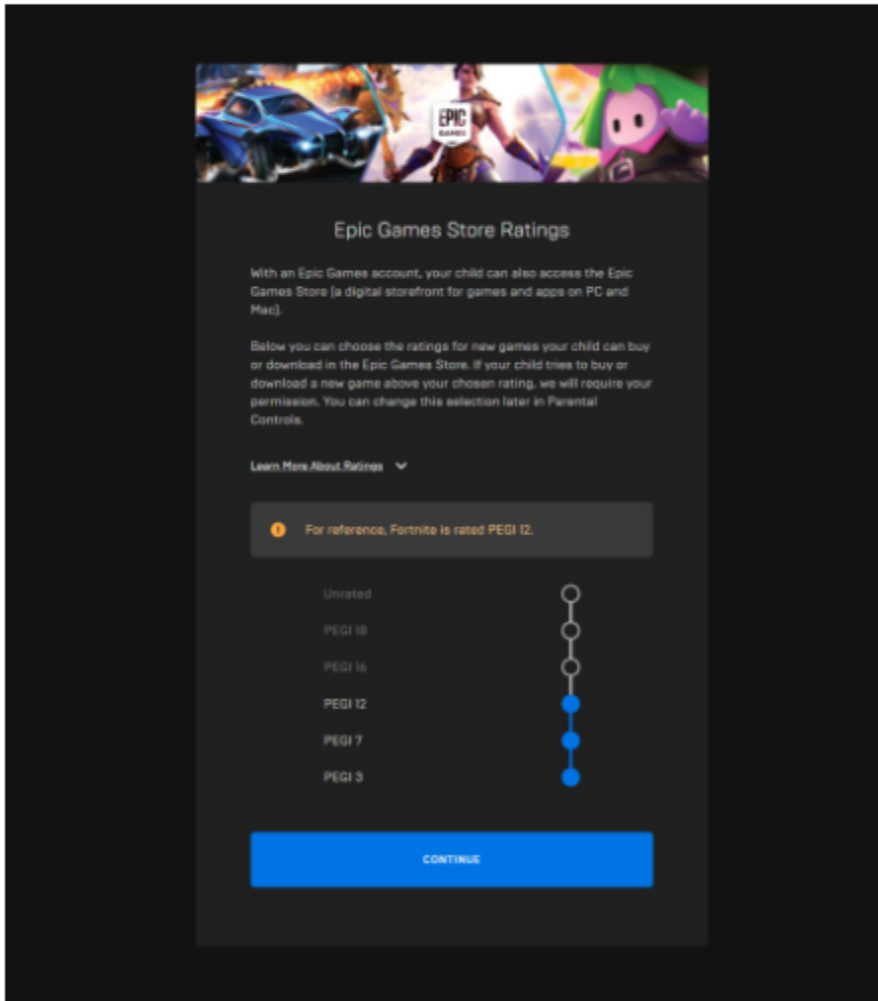
Your selections below won't impact social features owned by other game developers (which may include games obtained in the Epic Games Store) or platforms such as game consoles. Privacy practices and controls of those games and platforms may differ from those at Epic.

Who Can Your Child Chat With?

- Everybody**
Your child can voice and text chat with any player.
- Friends & Teammates**
Your child can voice and text chat with players in their Epic friends list and platform friends list, and those on their team.
- Friends Only**
Your child can voice and text chat only with players in their Epic friends list and platform friends list.
- Nobody**
Epic voice and text chat is disabled for your child.

Note: If a selected setting is not yet supported by a game or service, a more restrictive setting is applied.

CONTINUE



The image shows a screenshot of the Epic Games Store Ratings selection screen. At the top, there is a banner image featuring a blue car, a character holding a bow, and a pink alien-like creature. Below the banner, the title "Epic Games Store Ratings" is centered. The text explains that with an Epic Games account, users can access the Epic Games Store and choose ratings for new games. It notes that if a game's rating is higher than the user's selection, permission will be required. A link "Learn More About Ratings" is provided. A grey box contains a tip: "For reference, Fortnite is rated PEGI 12." Below this is a vertical list of rating options: Unrated, PEGI 18, PEGI 16, PEGI 12, PEGI 7, and PEGI 3. To the right of these options is a vertical line with six circles; the circle corresponding to PEGI 12 is filled with blue, indicating it is the selected rating. At the bottom, there is a large blue button labeled "CONTINUE".

Epic Games Store Ratings

With an Epic Games account, your child can also access the Epic Games Store (a digital storefront for games and apps on PC and Mac).

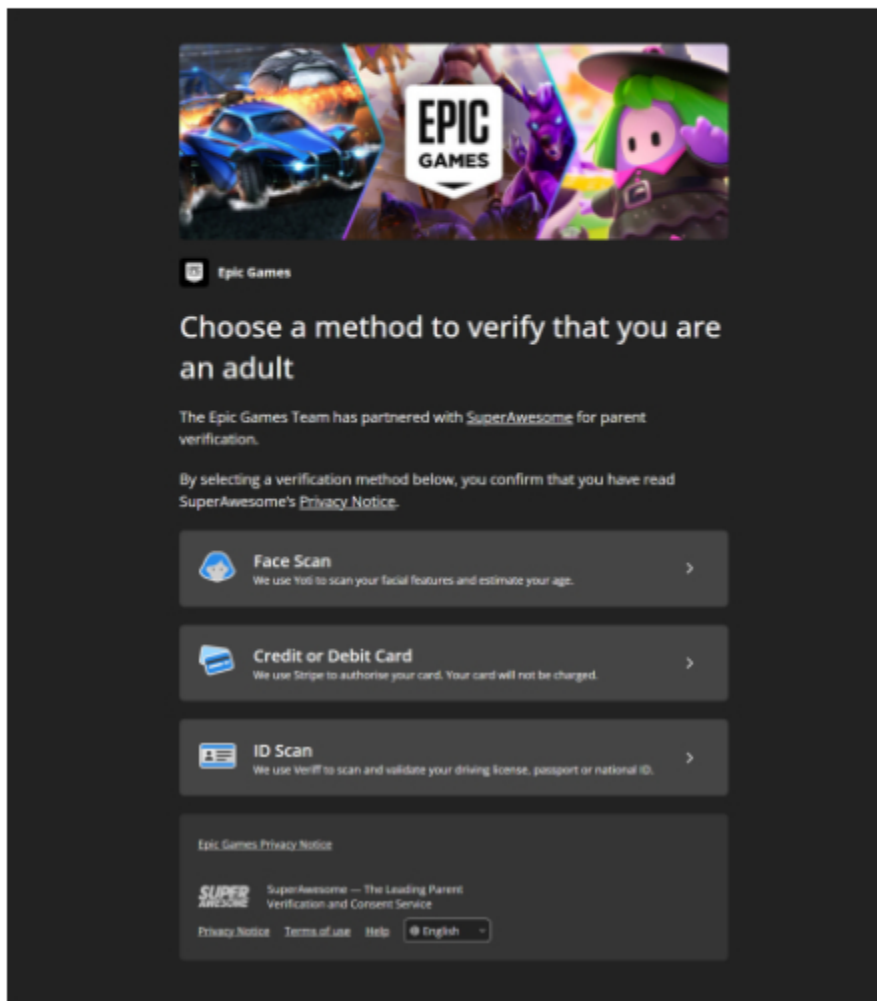
Below you can choose the ratings for new games your child can buy or download in the Epic Games Store. If your child tries to buy or download a new game above your chosen rating, we will require your permission. You can change this selection later in Parental Controls.

[Learn More About Ratings](#)

i For reference, Fortnite is rated PEGI 12.

- Unrated
- PEGI 18
- PEGI 16
- PEGI 12
- PEGI 7
- PEGI 3

CONTINUE



3. How to set up a PIN

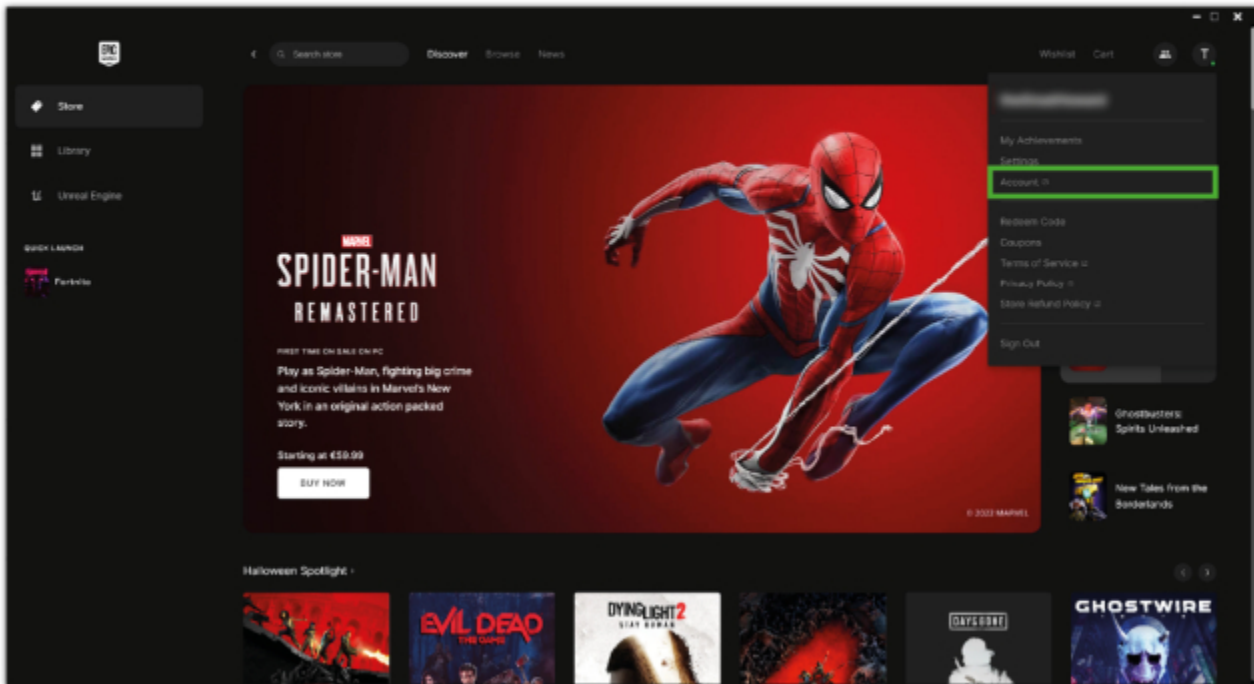
To start using parental controls in the Epic Games Store, you first need to set up a PIN.

To set up a PIN:

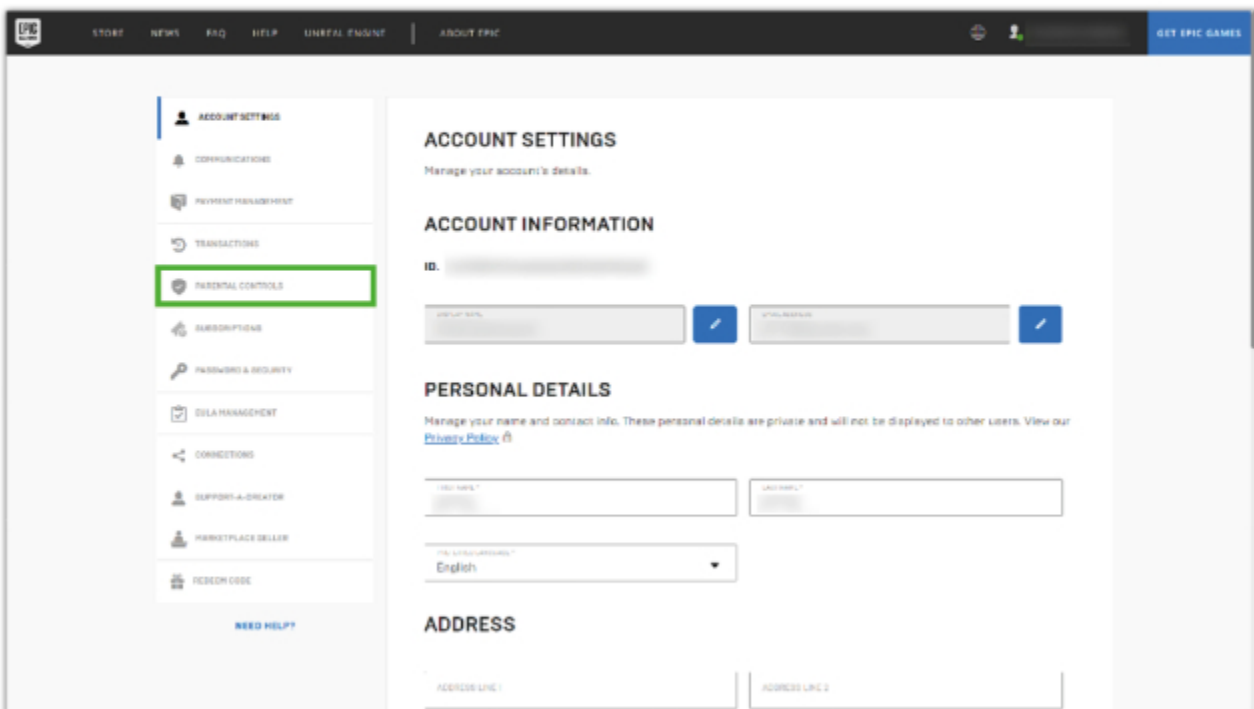
Step 1 – Create an account for your child and/or login to the app with the account your child uses. Click the profile icon in the top right corner.

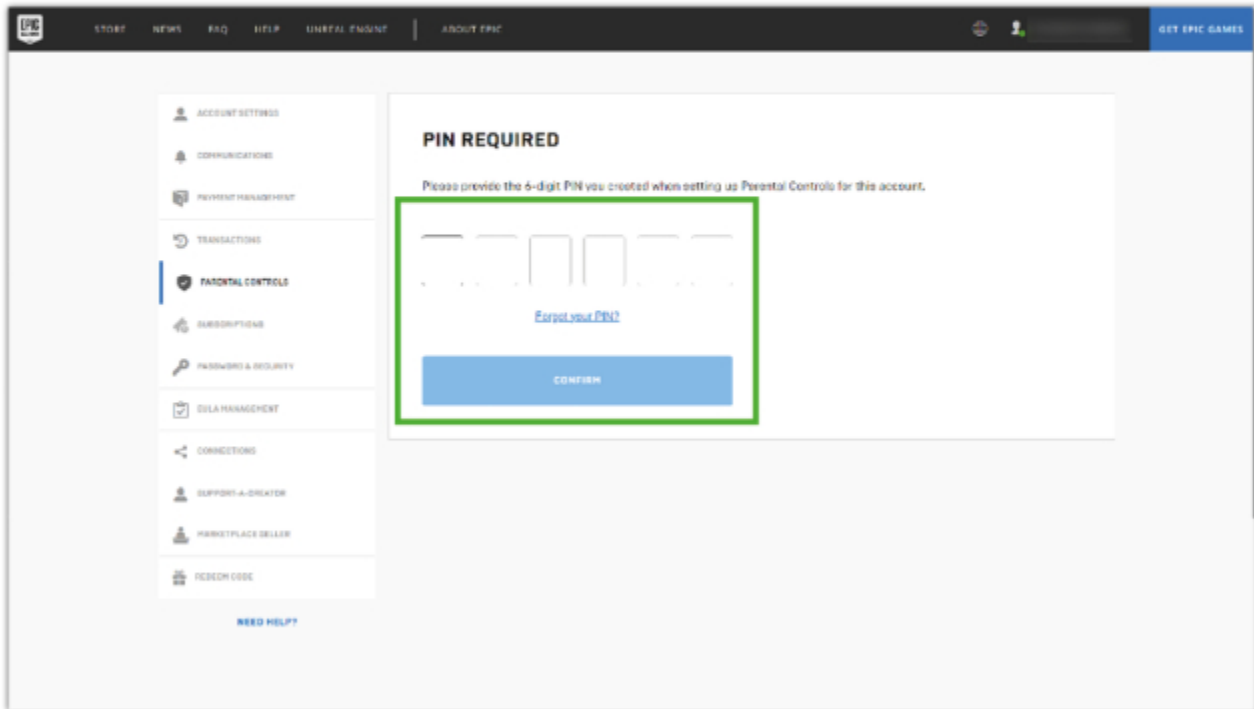
Step 2 – Click on Account and then PARENTAL CONTROLS. Choose a memorable 6-digit PIN and enter it. You will need this PIN to alter any controls.

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4. Limit spending and purchases

Help your child manage how much they spend in the Epic Games Store or to stop them spending at all under the parental controls section.

To manage spending settings:

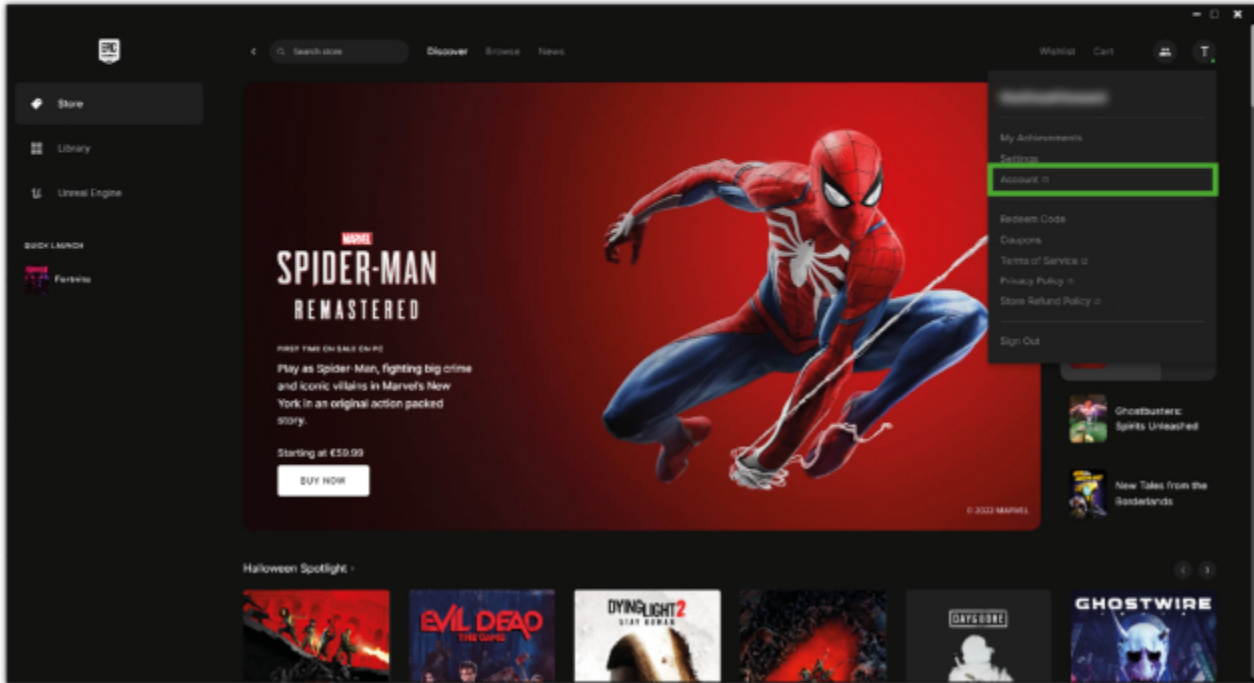
Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

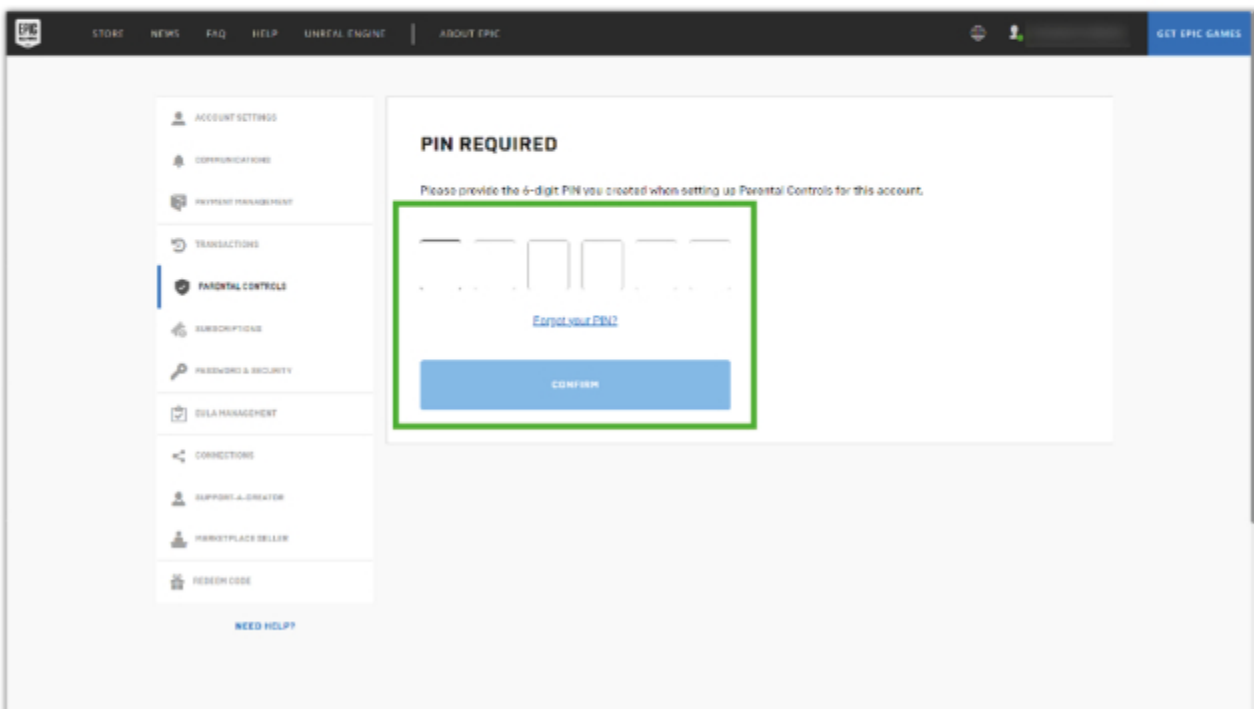
Step 3 – Under EPIC GAMES PAYMENT, click the toggle. When it is blue, all purchases will require your 6-digit PIN.

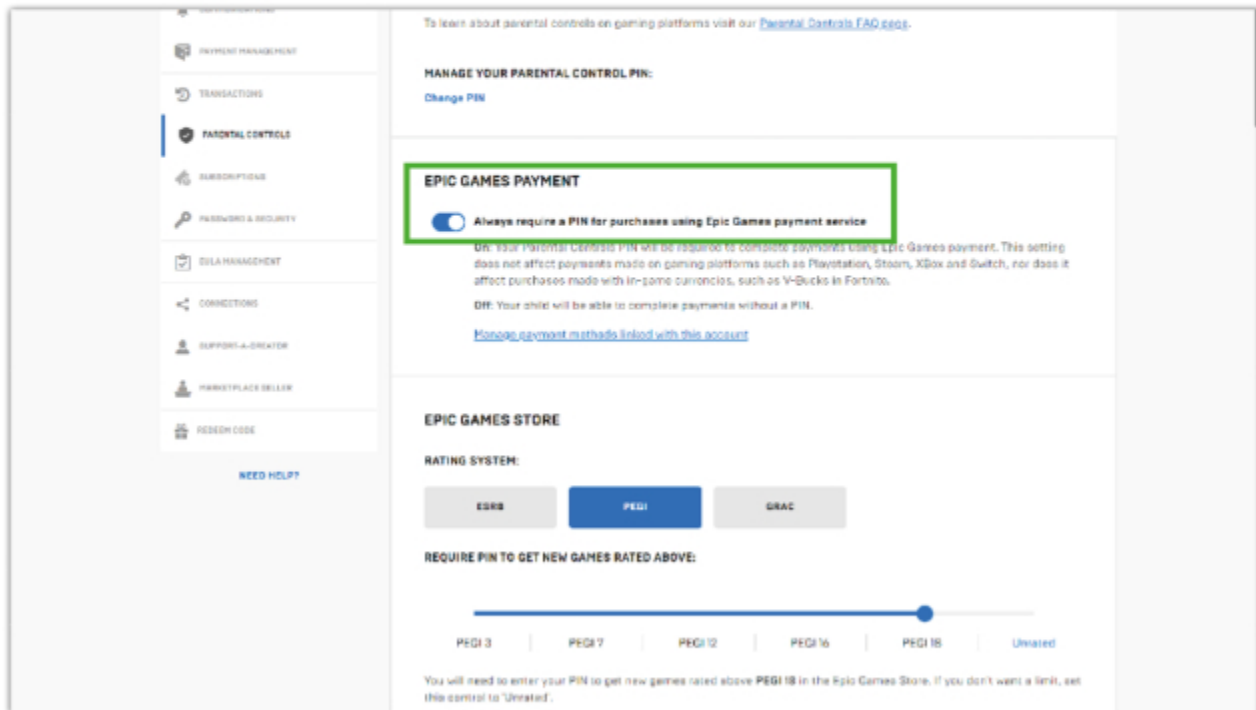
Remember: this only affects spending through the Epic Games Store and not through other platforms. See other [console guides](#) for parental controls on other devices and apps.

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5. Set up content limits by age

To manage what kind of content or games your child can access in the Epic Games Store, set up age limits to restrict inappropriate content.

How to set age limits:

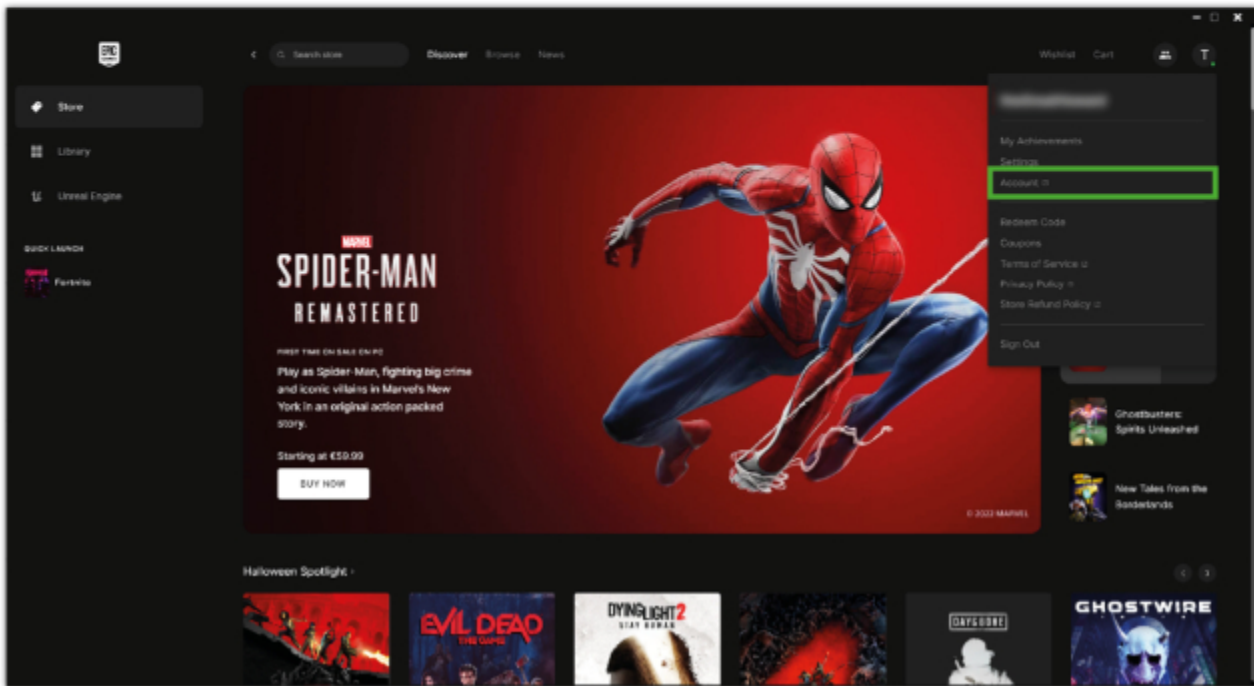
Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

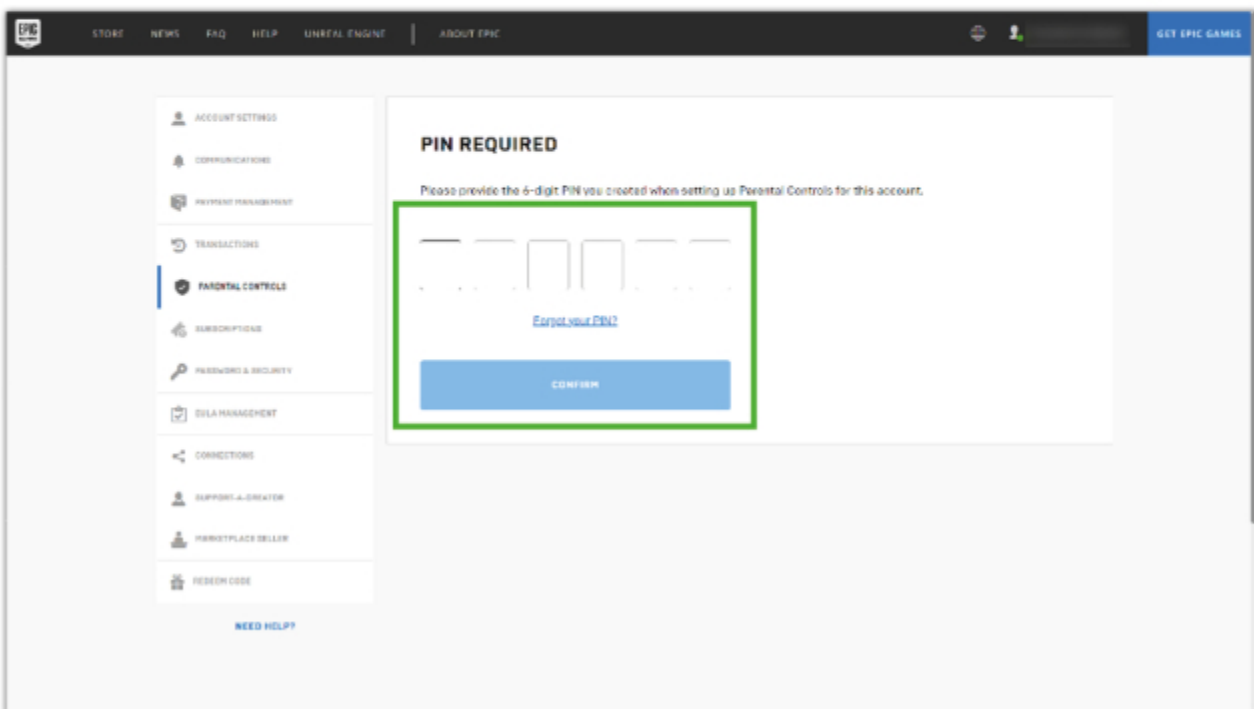
Step 3 – Scroll down to EPIC GAMES STORE. Under RATING SYSTEM, choose from ESRB, PEGI or GRAC. The UK commonly uses the PEGI system. Learn more about these age ratings [here](#).

Step 4 – Use the slider to select the maximum content rating your child can access. They will be able to access anything within the rating you choose as well as everything below it.

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MARKETPLACE SELLER

REGION CODE

NEED HELP?

EPIC GAMES STORE

RATING SYSTEM:

ESRB PEGI GRAC

REQUIRE PIN TO GET NEW GAMES RATED ABOVE:

PEGI 3 PEGI 7 PEGI 12 PEGI 16 PEGI 18 Unrated

You will need to enter your PIN to get new games rated above PEGI 12 in the Epic Games Store. If you don't want a limit, set this control to 'Unrated'.

GENERAL SOCIAL PERMISSIONS

These settings apply to Epic products and games, including [Fortnite](#), [Rocket League](#) and [Fall Guys](#).

EPIC FRIENDS PERMISSION:

Require PIN to add Epic friends

On: Each time your child tries to send or accept an Epic Games friend request, you will need to enter your PIN. If a game or service doesn't yet support this setting, friend requests won't be permitted. This setting doesn't affect friends systems on gaming platforms such as PlayStation, Steam, Xbox, and Switch.

Off: Your child can send or accept friend requests themselves.

[How add friends?](#)

6. Manage communications

Epic Games Store parental controls allow you to control who can message your child as well as 'friend' them or engage in voice chat.

To limit who can contact your child:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

Step 3 – Scroll to GENERAL SOCIAL PERMISSIONS.

To limit who can add your child as a friend:

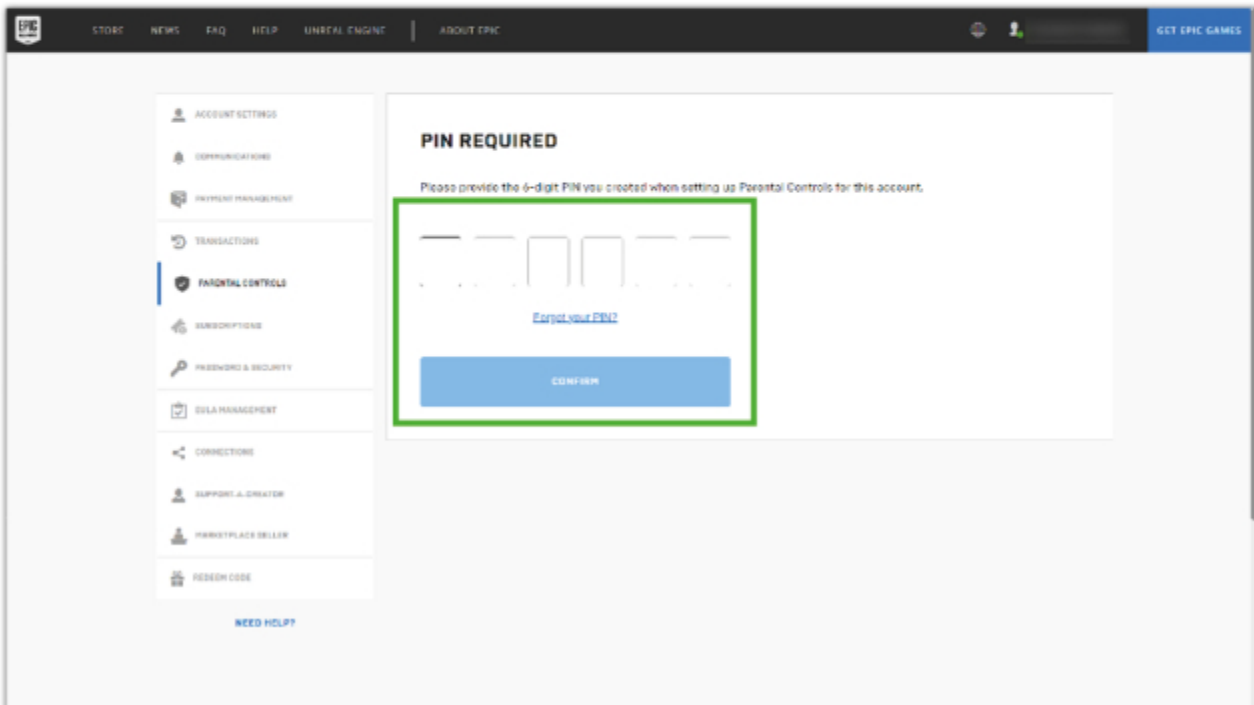
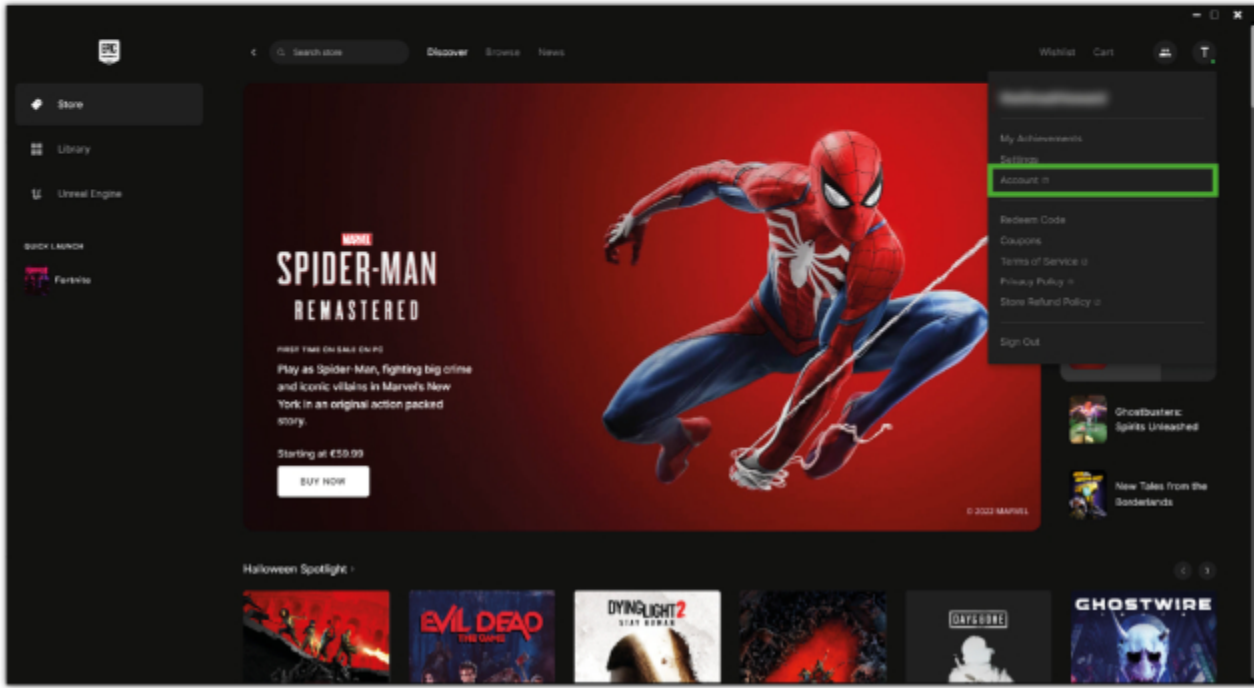
Under EPIC FRIENDS PERMISSION, click the toggle to blue. This means that your child will need your PIN to add or accept friend requests so you can screen who they talk to online.

To limit who they voice chat with:

Scroll further down to EPIC GAMES VOICE CHAT PERMISSION. Choose between voice chatting with Everybody, Friends & Teammates, Friends Only or Nobody. Friends Only and Nobody are best for most children unless they are an older teen.

To limit who they talk to via text chat:

Scroll down to EPIC GAMES TEXT CHAT PERMISSIONS. Choose between text chatting with Everybody, Friends & Teammates, Friends Only or Nobody. Friends Only and Nobody are best for most children unless they are an older teen.





EPIC VOICE CHAT PERMISSION:
Who can your child speak with using Epic voice chat?

- Everybody**
Your child can voice chat with any player.
- Friends & Teammates**
Your child can voice chat with players in their Epic friends list and platform friends list, and those on their team.
- Friends Only**
Your child can voice chat only with players in their Epic friends list and platform friends list.
- Nobody**
Epic voice chat is disabled for your child.
If a selected setting is not yet supported by a game or service, a more restrictive setting is applied.
[Learn about console platform voice controls](#)

EPIC TEXT CHAT PERMISSION:
Who can your child message with using Epic text chat?

- Everybody**
Your child can text chat with any player.
- Friends & Teammates**
Your child can text chat with players in their Epic friends list and platform friends list, and those on their team.
- Friends Only**
Your child can text chat only with players in their Epic friends list and platform friends list.
- Nobody**
Epic text chat is disabled for your child.
Note: 'Nobody' still allows players to select messages from a list of standard in-game sale phrases (e.g. "Great offer!") if supported.

7. Filter inappropriate language

You can use Epic Games Store's parental controls to limit the inappropriate language your child sees. Any mature language is replaced by hearts.

To set up inappropriate language filters:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

Step 3 – Scroll down to ADDITIONAL PERMISSIONS. Under MATURE LANGUAGE, click the toggle to blue to enable the filter.



The screenshot shows the Epic Games account settings page. The left sidebar contains a menu with the following items: ACCOUNT SETTINGS, COMMUNICATIONS, PAYMENT MANAGEMENT, TRANSACTIONS, PARENTAL CONTROLS (highlighted), SUBSCRIPTIONS, PASSWORD & SECURITY, DELETION MANAGEMENT, CONNECTIONS, SUPPORT-A-CREATOR, WORKSPACE BELLER, and REDEEM CODE. Below the menu is a "NEED HELP?" link. The main content area is titled "PIN REQUIRED" and contains the text: "Please provide the 6-digit PIN you created when setting up Parental Controls for this account." Below this text is a form with six input fields for a PIN, a blue "Forgot your PIN?" link, and a blue "CONFIRM" button. A green box highlights the PIN input fields and the "CONFIRM" button.



The screenshot shows the parental controls settings page. The top section is titled "Your child can text chat with any player:" and contains three radio button options: "Friends & Teammates" (unselected), "Friends Only" (selected), and "Nobody" (unselected). Below these options is a note: "Note: 'Nobody' still allows players to select messages from a list of standard in-game sale phrases (e.g. 'Great shot!') if supported." and a statement: "If a selected setting is not yet supported by a game or service, a more restrictive setting is applied." The next section is titled "ADDITIONAL PERMISSIONS" and contains the text: "These settings apply to Fortnite only." Below this are two toggle switches, both of which are turned on and highlighted with a green box: "MATURE LANGUAGE: Filter out mature language in Epic text chat" and "PLAYTIME TRACKING REPORT: Receive weekly playtime tracking reports". Below the second toggle is a note: "If there isn't a parent or guardian email address, we'll send the playtime report to this account's email address." and a statement: "Off: You won't receive weekly playtime tracking reports." At the bottom is a link: "Learn about playtime restrictions for your console platform."

8. Manage screen time

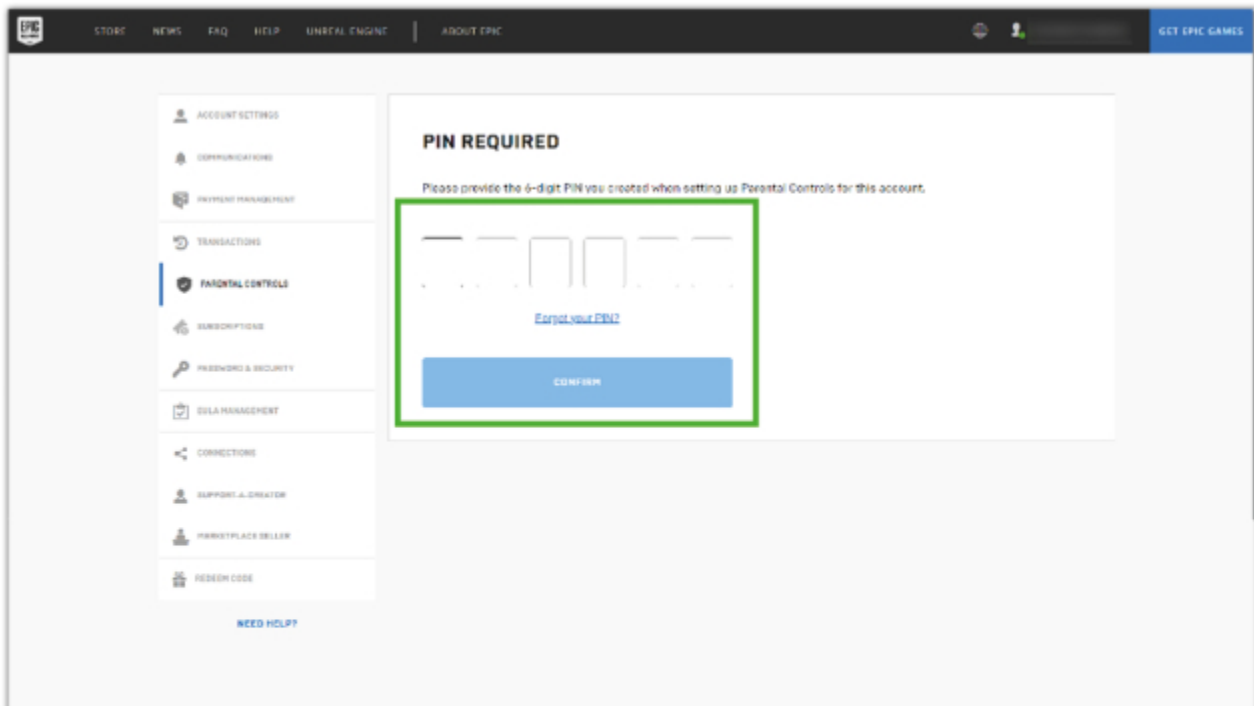
You can use Epic Games Store's parental controls to help manage how much time your child spends playing. Enable Epic Games to send weekly usage reports to you so you can help your child **balance their screen time**.

To set up screen time reports:

Step 1 – From the home screen, click the profile icon in the top right corner then Account.

Step 2 – Click PARENTAL CONTROLS and enter your 6-digit PIN.

Step 3 – Scroll down to ADDITIONAL PERMISSIONS. Under PLAYTIME TRACKING REPORT, click the toggle to blue to enable the filter.





Your child can text chat with any player.

- Friends & Teammates**
Your child can text chat with players in their Epic friends list and platform friends list, and those on their team.
- Friends Only**
Your child can text chat only with players in their Epic friends list and platform friends list.
- Nobody**
Epic text chat is disabled for your child.
Note: "Nobody" still allows players to select messages from a list of standard in-game safe phrases (e.g. "Great shot!") if supported.

If a selected setting is not yet supported by a game or service, a more restrictive setting is applied.

ADDITIONAL PERMISSIONS

These settings apply to Fortnite only.

MATURE LANGUAGE:

Filter out mature language in Epic text chat

Off: Text chat won't be filtered for mature language.

PLAYTIME TRACKING REPORT:

Receive weekly playtime tracking reports

Off: You won't receive weekly playtime tracking reports for this account. If there isn't a parent or guardian email address, we'll send the playtime report to this account's email address.

Off: You won't receive weekly playtime tracking reports.
[Learn about playtime restrictions for your console platform](#)